

BILL MUGAVIN

**Senior Consultant, CPLP, CPBA, SPHR, SHRM-SCP
Certified Master, The Leadership Challenge®**



Bill's personal mission is to reduce the stress leaders endure by increasing their professional competence, confidence, and engagement (and to help them pay those lessons forward). FlashPoint clients connect with Bill's extensive leadership and business experience—they see that he's "lived the war" himself as a transformative leader.

Bill brings to the FlashPoint team lessons from his 25 years of management experience in the nonprofit, financial services, and pharmaceutical industries. His background includes operations management, training management, and international consulting at large global firms, including HSBC North America, where he led global teams in training, customer service, collections and other operational areas.

He's a Certified Professional in Learning and Performance (CPLP) through the Association for Talent Development, a Certified Professional Behaviors Analyst (CPBA), a Senior Professional in Human Resources (SPHR), and a Society for Human Resource Management Senior Certified Professional (SHRM-SCP). He's also a *Certified Master, The Leadership Challenge®* and an Accredited Facilitator of *The Five Behaviors of a Cohesive Team™*. Bill has a master's degree in education with an emphasis in training and performance improvement.

Outside of work Bill likes to spend time with family, play and listen to music, and watch *South Park* and *Family Guy*. He especially loves beach vacations, but no matter where he's traveling he's sure to make a stop at the local Hard Rock Cafe so he can add one more pin to his collection.

MEET FLASHPOINT

FlashPoint is a leadership consulting firm specializing in leadership development, team effectiveness, and coaching.

Through **creative** and **measurable** solutions, we work alongside our clients to make sure they have achieved their business goals, their leaders are highly engaged, and their teams are more effective.

GLOBAL TRAINING PARTNER



*FlashPoint is the #1 Provider of
The Leadership Challenge®*

CONTACT

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“*FlashPoint is steadfastly committed to making The Leadership Challenge® the best leadership development process you'll ever experience. I know that FlashPoint will be your ideal business partner, and I recommend them with complete trust and confidence.*”

—Jim Kouzes, Co-author, *The Leadership Challenge*

FlashPoint.
LEADERSHIP CONSULTING

MEET FLASHPOINT

FlashPoint provides the top research-based leadership programs, as well as customized consulting to support your organization's leaders.

PRACTICE AREAS	LEADERSHIP DEVELOPMENT <ul style="list-style-type: none"> Leadership strategy and programs Conferences and workshops Learning reinforcement Competencies development Assessments 	TEAM EFFECTIVENESS <ul style="list-style-type: none"> Custom team programs Retreats and training New leader assimilation Assessments 	COACHING <ul style="list-style-type: none"> Executive, high potential, and emerging leader coaching Team and group coaching Coaching skills development Assessments
FLAGSHIP PROGRAMS			
IMPACT	<ul style="list-style-type: none"> ✓ Recognize potential ✓ Grow your leader's capabilities ✓ Build tomorrow's leaders now 	<ul style="list-style-type: none"> ✓ Improve collaboration ✓ Build healthy and productive teams ✓ Create alignment with overall strategy 	<ul style="list-style-type: none"> ✓ Provide personalized development ✓ Accelerate leader growth ✓ Maximize contributions

We are proud to offer programs and assessments that deliver proven results—better leaders, more productive teams, and stronger talent pipelines.

Visit our website, www.flashpointleadership.com, or reach out for more information. We want to ensure that your leaders are engaged, your teams are effective, and that you achieve your business goals.